

ROHL Warranty Policy

ROHL Stainless Steel sinks come with a lifetime warranty against manufacturing defects.

General

This warranty applies only to the original owner, providing the product has been installed in accordance with our installation instructions, used as recommended and in a normal residential application. In the event of a warranty claim, the owner will be required to provide proof of purchase, a sales receipt. This warranty covers all components which make the product operational. ROHL reserves the right to inspect the installation prior to the actual replacement of the product or component part.

This warranty does not cover misuse or abuse, accidental damages, scuffs or scratches, improper installation, abnormal usage, negligence or damage caused by improper maintenance or cleaning. Damage caused by impurities or acts beyond our control are not covered. Any replacement excludes transportation and any labor re-installation costs.

DISCLAIMER

Limited Lifetime on manufacturer defects. Stainless Copper Steel Finish is not covered under warranty except for manufacturer defects.

ROHL's Promise:

ROHL LLC will provide free of charge, at its options, replacement part(s) or product (or a comparable alternative product) to replace those which have proven defective in materials or workmanship.

ROHL LLC will not assume liability for labor expended, freight cost or damages accruing from the use of the material purchased from us. If material is defective, the limit of damage is the price of the defective material. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to ROHL LLC for all warranty claims. The warranty is not transferable and is extended solely to the original purchaser of the product.

Warranty Exclusion:

This warranty is for normal domestic use only and excludes defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or improper installation. The lifetime limited warranty does not apply to the replacement of components where damage is caused by normal wear and tear. As a special note, avoid all cleaning products that contain ammonia, bleach, and alcohol. They may damage the finish. Additionally, outside installation accelerates finish wear. Any outside installation will void warranty.

General Disclaimer:

All warranties other than the Express Warranty herein contained, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the applicable warranty period set forth above. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Foreign Outlets Online:

One of the benefits of the Internet is that it has granted consumers the opportunity to learn about and purchase products from previously unknown foreign companies. Unfortunately, some foreign distributors who sell the foreign versions of ROHL's products have promoted these products for shipment to the United States. Though prices may look appealing, these products are not designed to be installed in American homes and significant problems may result. ROHL ensures that its products meet American plumbing installation standards and have American plumbing code approvals. ROHL will not service, warrant, nor provide customer support for product purchased from foreign distributors.

Commercial Warranty:

ROHL warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner.

Please contact the local ROHL retailer or showroom where you purchased this product for all warranty related claims.

ROHL

Authentic Luxury for Kitchen and Bath®

ROHL Stainless Steel Sinks
Handcrafted in Italy
By Foster

- Commercial grade, 16 gauge 18/10 type 304 Stainless Steel featuring Brushed Satin finish.
- Fully undercoated using "Quiet Coat" sound deadening technology.
- Thermal insulation which maintains consistent water temperature.
- Unique patented "tangent edge" design. Contemporary zero edge side walls with rounded easy to clean bottom edge 9 mm radius.
- Stainless Copper finish available, which features look and feel of Copper with the durability of stainless.
- Several popular SKU's

Stainless Steel & Stainless Copper

Kitchen and Bar Sinks



Maintaining The Experience of
Authentic Luxury

For the Homeowner or Installer

Do Not Discard!

3 Parker, Irvine CA 92618

P. 800.777.9762 • F. 714.557.8635

www.rohlhome.com

Stainless Steel & Stainless Copper Care and Maintenance:

The ROHL Collection of Stainless Steel Sinks is the collaboration of careful development and vast experience to develop a high quality product to best meet the needs of the end user. It is important, however, to inform customers that the product must also be used correctly and maintained properly.

Like all materials, stainless steel can become dirty. By following very simple instructions, one can bring the sink back to its original shine. For everyday maintenance, wash the sink with water and soap or dish soap. Thoroughly rinse and dry with a cloth. Take care to avoid strikes, dropping heavy objects into the sink, and not using utensils which can scratch the surface. Also avoid contact with chemicals, metal products and metal brushes. Do not leave tomato residue, milk or coffee on the sink for an extended period of time. Avoid metal cans with wet bottoms, and iron objects in general. Please note that long contact of any of the above mentioned substances with the sink can start an electrochemical corrosive attack, even though very mild.

Special Stainless Copper Finish:

- Our Stainless Copper Steel will not oxidize by reacting to the elements that cause the surface to patina.
- Our Stainless Copper Steel resists heat.
- All residues including salty liquids on the surface of the sink should be washed away and dried.
- Heavy duty use will shorten the time-span of perfect appearance of the surface finish.
- Like all highly polished finishes, the ROHL Stainless Copper finish is prone to scratching. Please avoid the use of rough bottom pots and pans, sharp cutlery, and other hard edge materials. It is recommended a sink grid be used to prevent scratching that may occur from daily use. Please note that once the Stainless Copper finish is scratched, it cannot be repaired, however it will not discolor or oxidize.
- The Stainless Copper finish is highly resistant to cleansers and other cleaning materials. Remember that all cleaning materials should be used in moderation.

ATTENTION

- For best results do not use: hydrochloric acid, muriatic acid, bleach, abrasive powders, steel wool, brushes or products for cleaning silver and copper.
- For everyday cleaning, use soap and water. For tough to clean stains, clean with warm water and 10% vinegar solution or with specific cleaning product for stainless steel.
- Do not leave iron objects on the sink for a long period of time.
- Please keep the instruction leaflet for Care and Maintenance along with Warranty.

Frequently Asked Questions:

1. How does the ROHL Stainless Copper Steel differ from other Copper sinks?
 - a. Stainless Copper Steel is better than other copper sinks since Stainless Copper Steel will not oxidize or patina.
2. Is this sink heat resistant?
 - a. Stainless Copper Steel resists heat up to 500° F.
3. Are there any common substances that should be avoided for Stainless Steel and Stainless Copper?
 - a. Prolonged contact with such common items as tomato residue, salty liquids, milk, coffee, and cola can start an electrochemical corrosive attack, even though very mild. Wash the sink with water and soap or dish soap, and thoroughly rinse and dry with a cloth.
4. Long-term, how will these surfaces perform?
 - a. Heavy duty use will shorten the time-span of 100% perfect appearance of the surface finish.
5. Does Stainless Copper Steel scratch?
 - a. Stainless Copper Steel is a copper treatment on stainless steel. If the surface is submitted to rough use it might scratch, just like any other steel sink. In this case, if the scratch is deep, the underlying steel color may appear.
6. What is the normal Use and Care for stainless steel sinks?
 - a. Stainless steel products do not need any particular servicing. However, they do require a certain care and use of adequate detergents for daily cleaning. For everyday maintenance, wash the sink with water and soap or dish soap, and thoroughly rinse and dry with a cloth.
7. Are there any cleaning materials that I should avoid using?
 - a. Do not use: hydrochloric acid, muriatic acid, bleach, abrasive powders, steel wool, brushes or products for cleaning silver and copper.